If you feel you may harm your baby because of his constant crying, get help immediately. You can speak to your health visitor or a social worker. Some useful telephone contacts:

NHS Direct: 0845 46 47 (24 hours every day)
Crysis Centre: 08451 228 669

Help us get it right
If you have any complaints, concerns, comments or compliments please let us know. We learn from all comments we receive and use the information to improve our services.

If you have a concern, please speak to a member of staff at your clinic or health centre. If you would rather talk to someone outside the service, you can contact PALS.

Patient Advice and Liaison Service (PALS)
PALS provides confidential non-medical advice about local NHS services. Call freephone 0800 0525 270, Monday to Friday 8:30am–4:30pm.

We can make this information available in Braille, large print, audio or other languages.
Introduction

Having a baby is an exciting time for a family but it can also be tiring and confusing. Parents often have lots of questions about how they are caring for their baby and if they are doing things ‘right’.

Getting it ‘right’ will be different for different babies. One important thing in understanding your baby is to learn how your baby lets you know what he needs and how he is feeling. Although your baby cannot speak he will have his own special way of letting you know how best to care for him. From when they are born babies are able to do this but no two babies will do it in the same way.

We hope this booklet will help you to understand your baby so you can enjoy him or her and have fun together.

Babies like to be sociable!

Babies are born with certain behaviours that help them to be sociable and communicate with you. Take time to watch your baby and look at what she does. You will soon learn what she wants and needs though this will take longer with some babies than with others.

Seeing

Babies can see from birth but in the early weeks focus more easily on things about 8 inches away from their faces. They love to watch the human face.

- Hold your baby about 8 inches away from your face. Talk to her and watch what she does. Hold up a bright toy 8 inches away and move it slowly from side to side. Watch her follow it with her eyes or head.

Hearing and Listening

Babies can hear everything but they like the sound of the human voice best. Talking to your baby, even though they may not understand the words, can help you bond with your baby. Babies benefit from lots of ‘quiet time’, listening to your voice without background noise (such as TV)

- Stand next to your baby to one side and talk to her. Watch what she does. Now talk to her from the other side. Try playing with your voice–high/low–fast/slow.
Smiling
Babies smile from birth but in the early weeks this is usually a reflex or automatic behaviour.

watch for your baby’s smile and smile back. Show your pleasure and talk to her.

When you have eye contact and she smiles you will know she is smiling at you.

Cuddling
Babies like to cuddle though some like it better than others. Some have certain times when they like cuddles best such as when they are sleepy.

If you cuddle your baby often from the start you will find out her favourite cuddle and cuddle time. If your baby stiffens when you cuddle her she probably doesn’t want a cuddle at that time.

Moving
Some babies move their arms and legs a lot and some a little. The movements may be smooth, jerky or little tremors. Some babies have trembly chins! A baby may move more at certain times of day, some when they are cuddled and some when they are left alone.

watch your baby and you will learn when she moves the most and what her movements are like.
Different baby ‘states’

During the course of each day your baby will move through different levels of sleepiness and wakefulness that are called ‘states’. Learning to read your baby’s states will help you to know how best to respond to her at different times.

light sleep

Your baby is in light sleep when:

• His eyes are closed or fluttering. There may be rapid eye movements under the lids
• He shows some body or face movements
• He may show sucking or smiling movements or make brief fussy or crying sounds
• He is easy to rouse.

Traffic light system says: red

awake states

drowsy/ dozing

Your baby is in this sleepy state of wakefulness when:

• Her eyes are open but glazed or heavy lidded or closed with fluttering eyelids
• She shows occasional mild startles
• Her body movements are generally smooth.

This is a pre-waking state. She may fall back to sleep again from this state so wait a little before fully waking her. Offering her something to touch or suck may help you to see if she is waking or settling back to sleep.

Traffic light system says: amber

deep sleep

Your baby is in deep sleep when:

• Her breathing is steady and regular
• Her eyes are closed
• She lies still (though she might sometimes startle, jerk or show sucking movements)
• She is hard to rouse

Babies do their growing during deep sleep.

Traffic light system says: red

sleep states

Your baby is in deep sleep when:

• Her breathing is steady and regular
• Her eyes are closed
• She lies still (though she might sometimes startle, jerk or show sucking movements)
• She is hard to rouse

Babies do their growing during deep sleep.

Traffic light system says: red
crying
You will know this state in your baby when:
• He shows lots of body activity
• He grimaces and cries intensely so it is difficult to get through to him
When your baby cries you need to stop what you are doing with him. Try to calm him using a soothing repetitive approach (see over leaf for things to try).
Traffic light system says: red

quiet alert
Your baby is ready for action in this state when:
• He is wide eyed, with a bright face
• He is able to focus on and be interested in a face, voice or moving object
• He shows little body movement
This is the time when he is ready to play, feed or just enjoy your company!
This is the best state for your baby to enjoy a massage. Take your time and be prepared to allow time for him to rest a moment and look away from whatever you are doing with him.
Traffic light system says: green!

active alert
You will know your baby is in this state when:
• She shows lots of activity often with thrashing movements of her arms and legs
• She may fuss
• She may be more sensitive than other times to noise and/or hunger
Babies in this state need a change of pace. You need to slow down or change what you are doing. In the night it is likely to indicate the need for a feed.
Traffic light system says: amber
Rousing and Soothing

Small babies will be wide awake, sleepy, fast asleep, and crying lots of times during the course of every 24 hour day. This is quite normal.

For some activities it is better for your baby to be in a certain state. For feeding it is better if your baby is awake. For sleeping it is better if he is relaxed and sleepy first.

Some babies manage to change their state quite well by themselves. Other babies need some help with this. There are some simple ways you can help your baby to be in the state he needs to be in.

Waking a baby

Babies feed better when they are fully awake. You can help your baby to wake up properly. Doing several things close together can work best.

- try talking to your baby, sitting her up, or undressing her. Put her up on your shoulder; rub her tummy or her cheek.

Calming a baby

Some babies calm themselves down without help from anyone. If your baby is fretful or unsettled try to let him have time to calm and settle himself before you do anything. If he can't manage by himself there are things you can do to help.

let him suck on his fingers or hands if he wants to. Think about changing his position - he might prefer to be propped up or on his side.

Soothing a baby

Soothing a tired and fussy baby isn't easy but there are things you can do to help. Doing one thing over and over is best for soothing rather than doing a lot of different things. If what you are doing isn't working after a while try something else but give that a while before you change again.

- try holding your baby close and rocking, talking or singing softly to her. Try stroking her back or head. Use a baby carrier so she feels close to you. Take her for a walk or a ride in a pram or car. Try her with a dummy.
Crying Babies

All babies cry as it is the main way they communicate and tell you what they need. They may cry when they are tired, hungry, cold, hot, sick, bored, scared or lonely. In time you will get to know your baby’s cries and will know which cry is for hunger, tiredness and so on. Some babies cry more than others and we are not sure why this is. Crying can be very hard for parents and carers especially when it happens a lot. Try the methods for soothing suggested on the previous page.

It is important to remember that long periods of crying may mean your baby is sick or in pain. If this happens call your doctor to make sure nothing serious is wrong. If you feel you really can’t cope with your baby’s crying try one of the following:

• Take some ‘time out’. Put him in his cot and walk away. Check him after 10 minutes at the most
• Talk to someone you trust about how you are feeling
• Try and give yourself a break. Ask family, friends or trusted neighbours to take your baby for a while.

Sweetly Sleep
how to help your baby to be a good sleeper

‘Once upon a time’...

Babies need to learn how to be good sleepers. It is not something they are born with. Some learn the skills more easily than others but all babies can learn.

‘This little piggy’...

From when they are born babies do try to soothe and comfort themselves. A dummy may be helpful but most babies like to suck their own fingers, thumbs or hands. Try to make sure that your baby can get her hands to her mouth whenever she is tired or fretful. If baby’s nails are kept short she won’t need scratch mitts on her hands when she is indoors.

‘Hush little baby don’t you cry’...

All babies cry and it is very normal (see ‘Crying Babies’ in Understanding your baby). With very young babies it is best to avoid leaving them to cry for long periods in their cot or pram. If they know you are nearby when they cry they may be comforted without being picked up at all. Talking to your baby and/or patting or stroking her may help her to settle back off to sleep again if she has just woken from a period of light sleep.
‘Wee Willie Winkie runs through the town. Upstairs downstairs in his nightgown’…

After the first months of a baby’s life it is a good idea to start a ‘bedtime routine’. This helps your baby to learn the difference between night time sleeping and day time naps. You may want to give your baby a bath, put his night clothes on, tell him a story (or sing him a song), and give him a drink. This type of routine can be started with babies from around 3-5 months of age and continues throughout childhood. Having a routine helps your child to be prepared for bedtime and sleeping and should reduce battles over bedtime as he gets older.

‘Goodnight sleep tight’…

Putting your baby to sleep in a ‘bedroom’ or a different room from the living room is a good idea after the first few weeks too. If you let your baby fall asleep for the night on the sofa on a regular basis she will not be able to get off to sleep in her own bed when she is older.

It is best to put her to bed when she is sleepy but not fully asleep (after her bedtime routine!) so that she can learn to actually fall to sleep by herself. If she can learn to do this at bedtime she is much less likely to need you to help her settle back to sleep when she has a wakeful phase during the night. This means everyone has a better night’s sleep. HOORAY!

‘All bound for morning town’…

Some babies will wake up very early even after a good night’s sleep. There is not a lot you can do about this but it is a lot easier to cope with if you have had a reasonable night’s sleep yourself. When your child is older there are some things you can try to help with early waking but with tiny babies they will wake when they need a feed which may be early!

‘What did I dream?’

Tips for training good sleepers:

• Make sure your baby can get his fingers and thumbs to his mouth so he can comfort himself
• Try not to leave small babies to cry for long periods
• It is not always necessary to remove a baby from the cot to resettle them
• Think about a bedtime routine from early in your child’s life
• Put babies to bed while they are sleepy but awake; use the room they will spend the night in.